



CASE STUDY

ZyLAB eDiscovery



The Customer

A leading manufacturer of computer components addressing enterprise applications, mainframes and workstations and client computer applications.

The Business Case

The original initiative to bring an eDiscovery solution in house was driven by the IT department of the customer. The IT team was looking for a solution to manage the tsunami of eDiscovery requests from their own legal department. One of the key requirements was the ability to collect from the business version of Google Docs and Google Mail. Elapsed time for manual collection of one email box was over one week, and annually, two FTE's of time spread among the IT team were dedicated to the task. No early cases assessment was done internally and all eDiscovery was turned over to external law firms for them or their service providers to process, reduce, review and produce.

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ZyLAB[®]
eDiscovery & Information Risk Management



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ZyLAB's Solution

ZyLAB worked with the client IT team to overcome internal security obstacles to collecting from Google, even as Google changed its API, and the client evolved its security to meet external threats. The legal team found the functionality for ECA and review easy to use, and production to be intuitive.

ZyLAB offers several solutions to collect information from the cloud and social media, like collectors for Microsoft Office 365, Google Apps for Business, collectors from Twitter and Facebook. For this customer aggregating the cloud data with normal file share data was key to positioning the IT & Legal partnership for the future.

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